

# Benefits of EUC Managed Services

- ▶ Reduce the risk of exploitations with managed and secured endpoints
- ▶ Simplify the challenges of piecing together an EUC strategy
- ▶ Delegate the complexity of building and maintaining a UEM platform
- ▶ Consistently manage all endpoints through a single pane of glass
- ▶ Reduce your staffing costs by outsourcing technical expertise
- ▶ Modernize your tools and EUC strategy overnight
- ▶ Flexibly allow employees to use any device for accessing corporate data
- ▶ Enjoy high availability built in through a cloud-hosted SaaS platform
- ▶ Scale as you grow without limits

# What's Included?

- ▶ One cost per device, including Workspace ONE licenses and support
- ▶ Deployment based on your specific use cases and business culture
- ▶ Workspace ONE platform hosted by VMware by Broadcom (KKR)
- ▶ Your own tenant for as much or as little access as needed
- ▶ Workspace ONE console administration and maintenance
- ▶ Tier 2 support for device administration and troubleshooting
- ▶ Customer portal for logging support tickets

# What do you still need?

- ▶ IT stakeholder for approving security and compliance policies
- ▶ Individual(s) capable of basic first level support for:
  - ▶ Device procurement
  - ▶ Device enrollment
  - ▶ Basic troubleshooting
  - ▶ Ticket submission for break fix issues or new features
- ▶ Antivirus software (NGAV/EDR)
- ▶ Identity and Access Management (IDP recommended but not required)
- ▶ Minimum of 25 devices