

# VMware Workspace ONE

## Solution Overview

VMware Workspace™ ONE™ is the simple and secure enterprise platform that delivers and manages any app on any smartphone, tablet, or laptop. It begins with consumer grade self-service, single-sign on access to cloud, mobile, and Windows apps and includes powerfully integrated email, calendar, file and collaboration tools that engage employees.

## Workspace One



Employees are put in the driver’s seat to choose their own devices and the level of management desired to drive the adoption of BYOD programs including a combination of VMware Identity Manager™ and VMware AirWatch® Enterprise Mobility Management™ to enforce fine-grained, risk-based conditional access policies.

Finally, Workspace ONE ruthlessly automates traditional onboarding and laptop and mobile device configuration, and delivers real-time application lifecycle management that bridges between legacy enterprise client-server apps to the mobile-cloud era.

**Q. What is Workspace ONE?**

A. Workspace ONE is a new VMware offering designed to directly address challenges faced by organizations in the consumerization of IT. Workspace ONE is the simple and secure enterprise platform that delivers and manages any app on any device by integrating identity, application, and enterprise mobility management.

**Q. Is VMware Workspace ONE the replacement of VMware Workspace™ Suite?**

A. Workspace ONE is the evolution of Workspace Suite with continued integration and new innovations not available in standalone products. Workspace ONE is also designed and delivered in a cloud-first model with on-premises options available. Workspace ONE also offers use-case centric editions that let organizations mix and match the editions to meet organizational requirements.

**Q. IS VMware Workspace ONE just a bundle of products?**

A. No, Workspace ONE is the result of innovative integrations of VMware Identity Manager, AirWatch Enterprise Mobility Management Suite, and Horizon Air now delivered through the Workspace ONE app to employees. While the standalone products remain available, many features are specific to the new Workspace ONE product line.

**Q. What are some of the key use cases being addressed by Workspace ONE?**

A. Here are some of the key use cases for adopting Workspace ONE:

- A true BYO-anything (Bring-Your-Own-Anything) solution that gives employees flexibility and device choice while securing corporate data
- A unified enterprise app store with seamless single sign-on across Windows apps, SaaS/Web apps, and native mobile apps
- Comprehensive Windows 10 management and deployment in the enterprise including real time Windows apps delivery
- Accelerate Office 365 deployments by federating between existing on-premises Active Directory and Microsoft Azure Active Directory

**Q. How do you support mobile apps on personally**

**owned smartphones, tablets or laptops? Do you require employees to enroll their personal devices to enterprise mobility management under Workspace ONE?**

A. With Workspace ONE, employees do not need to enroll their personal devices to get access to services. The Workspace ONE app itself may be downloaded from the Apple App Store, Google Play or Microsoft Store where an employee can then log-in and gain access to applications based on the policies set for those apps. Initially an AirWatch Agent will be required to access native mobile apps, but this requirement will be lifted in a later release.

**Q. If a customer already has an identity management solution, do they still use Workspace ONE?**

A. Yes, Workspace ONE can interoperate with existing Identity Providers, like Ping, Okta, or CA for some applications while still presenting a common app catalog to users through Workspace ONE.

**Q. If I choose to purchase the cloud-hosted Workspace ONE subscription, does that mean I don't have to install anything on-premises?**

A. No, Workspace ONE still needs to connect to an existing on-premises Active Directory as the source of truth for user identity. A single connector is required for both the synchronization of VMware Identity Manager as well as the AirWatch management console.

**Q. What is Conditional Access?**

A. There are two types of conditional access available in Workspace ONE. The first type is based on policies set in the Identity Provider where a given application may require a specific strength of authentication or a restriction based on network scope. The second type leverages the new ComplianceCheck Conditional Access feature ensuring that a device is deemed compliant by passing any policy set in the AirWatch policy engine

prior to completing authentication.

**Q. What device operating systems does Workspace ONE support?**

A. Workspace ONE provides day zero support on mobile as well as desktop operating systems including iOS, Android, Mac OS, Chrome OS, Windows OS, and more. Capabilities vary by platform. At a minimum, any device with an HTML5 compliant browser may access the Workspace ONE App Store and Launcher online for access to web apps and hosted Windows apps through Horizon or Citrix. Additional native apps may then be delivered to devices with the Workspace ONE native app that may be installed on Windows 10, Apple iOS and Android devices.

**Q. How is Workspace ONE Licensed?**

A. All Workspace ONE editions are licensed on a per user basis and available as an annual cloud subscription or a perpetual on-premises license.

**Q. Which edition should be purchased to replace legacy mobile secure email solutions like Good or Blackberry?**

A. Workspace ONE Standard edition provides employees with a modern yet secured email client for your employees. Organizations now have a great secured email solution that is supported on devices that employees love to use. When combined with the Secure Email Gateway, organizations can limit the loss of information through insecure email attachments.

**Q. Does Workspace ONE Standard Edition provide the ability for employees to access intranet-based web apps?**

A. Yes, Workspace ONE standard edition provides per-app VPN capabilities and a secure browser to permit employees to have simple one-touch access to applications hosted on corporate networks, even if they are only connected to a public network.

**Q. Can I buy Workspace ONE for most of my employees and add Horizon concurrent licenses or AirWatch per device licenses for other employees?**

A. Yes, we want to ensure you leverage the appropriate technology and licensing for your various use cases. In scenarios where it is more appropriate to add-on Horizon concurrent licenses or AirWatch per device licenses on top of Workspace ONE, we will indeed support this methodology.

