

VMWARE AIRWATCH UNIFIED ENDPOINT MANAGEMENT

A Single Solution to Manage and Secure Any Device

AT A GLANCE

VMware AirWatch® Unified Endpoint Management provides a holistic and user-centric approach to manage and secure any endpoint from a single platform.

KEY BENEFITS

- Greater visibility and simplified management across all endpoints
- Increased security and compliance with consolidated policies and enforcement
- Improved operational efficiency through combined management tools and processes
- Consistent experience for end users across all their devices

Why VMware AirWatch for Unified Endpoint Management

User-Centric | Comprehensive Management | Single Platform

End users expect to be able to work anywhere, at any time, and from any device. In addition, they expect a similar experience for accessing work apps and data across all their devices – desktop, laptop, tablet and smartphone. Meeting these expectations is becoming more and more complex for IT teams that continue to use multiple disconnected tools to manage mobile and desktop devices.

A unified endpoint management (UEM) solution provides a holistic and user-centric approach to managing all endpoints. UEM combines traditional client management of desktop and PC systems with a modern enterprise mobility management (EMM) framework to manage any endpoint – from desktop and mobile to IoT.

VMware AirWatch® Unified Endpoint Management provides IT with a comprehensive view of asset inventory and full lifecycle management for BYOD and corporate-owned use cases. With AirWatch UEM, IT can:

- Manage users across all endpoints
- Provide a consistent user experience
- Secure and manage the full device lifecycle
- Unify management into a single platform

User Management Across All Endpoints

As the number of devices per employee grows, IT must pivot from a device to a user-centric management approach in order to provide a consistent user experience and enable common security and management policies across endpoints. AirWatch supports all the major operating systems (including Android, iOS, QNX, Tizen, Windows CE, Windows 10, macOS and frameworks like Android for Work and Samsung Knox) and our close relationships with major OEMs enables same-day support for new releases and the latest features.

With AirWatch, unify the management of every endpoint – smartphones, laptops, rugged devices, peripherals and IoT – across the organization. AirWatch UEM enables IT to manage the full lifecycle of macOS and Windows desktop and laptop devices right alongside mobile devices using a modern EMM approach. For line of business ruggedized devices that are often in the field, IT can easily provision apps and files, and remotely support and troubleshoot for users. AirWatch also provides visibility and management over peripherals and IoT devices like wearables, printers and endpoints leveraging the QNX platform.

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Consistent User Experience

Organizations have various device use cases spread across the business. The advantage of AirWatch UEM is the ability to uniquely support these use cases within a single solution. Support BYO devices with separation of work and personal apps and data. Use full device management with advanced capabilities for additional control over corporate-owned assets. For use cases requiring multiple employees to share a single device – like shift schedules in a warehouse or retail store – set up multiuser mode to enable check-out and check-in functionality and deploy settings and apps specific to the user.

By unifying management solutions, IT is able to provide end users a more consistent experience for accessing work apps and services regardless of the endpoint. Users benefit from a single application catalog to access all their work apps that is consistent across their phone, tablet and laptop devices.

Full Lifecycle Management and Security

AirWatch provides IT with a comprehensive solution to manage the full lifecycle for all endpoints from on-boarding to retirement. Easily register devices during initial power up with configuration tools like Apple's Device Enrollment Program and Windows Out-of-Box enrollment. IT can also leverage user self-service workflows and corporate credentials to initiate device registration. Configure enterprise resources such as email, VPN, Wi-Fi, apps, content, intranet sites and other backend resources with device profiles.

Corporate data on endpoints is protected through device restrictions, encryption, passcodes, data loss prevention (DLP) policies, and remote lock and wipe if a device is compromised. Real-time modular dashboards, pre-configured reports and granular event logs provide full visibility into asset tracking. From the AirWatch console, query device information and troubleshoot common issues with commands and remote management.

Unified Management Platform

The AirWatch UEM platform is built to seamlessly scale as businesses grow and initiatives change. Support a global deployment across divisions, regions, departments and more within a single console with a multitenant architecture. Role-based contextual dashboards and access controls enable admins to view only the deployment data specific to their job function. Integrate with enterprise systems to make the most of existing infrastructure investments and extend those services to all endpoints. Automate processes through dynamic and intelligent policy engines to alleviate manual tasks for IT, and enable users with self-service capabilities to reduce support requests.

